To all Pine Mountain members and owners:

With so much happening it is difficult to keep everyone informed about what we are working on. We all want to improve the communication process here and are working towards that. In the meantime, here are a few important updates for March 2025:

- 1. We hired new lawyers. Our general counsel Chris Gelwicks left McIntosh Law Firm leaving us the option to continue with him at his new firm or find new counsel. We opted to look at some alternatives and have retained Wilson, Lackey, Rohr & Hall, PC in Lenoir. Partner Destin Hall was recently chosen to be Burke County's attorney and is also the current Speaker of the NC House of Representatives. On top of that, they charge \$100 less per hour than our former counsel.
- 2. Moving out of the Pro Shop. This Saturday (March 8) at 10am, we will begin the process of moving the Association office back into the main building at 2885 Pine Mountain. Our goal is to quickly make the Pro Shop an enjoyable amenity that all members can have access to. If you would like to help with the move please join us!
- 3. For the time being, we are not holding office hours as was done in the past. We are also not providing any support by phone. If you need Association help, please email our main inbox: <a href="mailto:pinemountainpoa@gmail.com">pinemountainpoa@gmail.com</a>. We will usually get back to you within 24 hours.
- 4. The back gate lock has been vandalized again. We will be taking this opportunity to replace the padlock system with a combo lock, which we will be making available via the member website like we do with the front gate codes. We think this is an important safety improvement, especially if residents need to exit the neighborhood in the case of a fire or other emergency.
- 5. We will be holding an in-person board meeting Sunday March 30th at 6pm at the main office. We will be prioritizing time to members and have also asked our new South Mountain deputy Dillon Hudson to introduce himself there. Light refreshments will be provided.
- 6. Schedule individual time with the board. Currently, the Board of Directors meets every Tuesday at 6:30pm via Google Meet. If you would like to meet with us, we would be more than happy to schedule 15-20 minutes at the outset of the meeting.
- 7. We are adding a new officer to the Association. Wayne Bledsoe has volunteered to serve as Assistant Treasurer, specifically to help us with the task of reconciling member balances. Mr. Bledsoe is a resident here and had a long career in engineering and management in the manufacturing sector before retiring. He has a BSc degree in Engineering and has held senior management positions including Factory Manager. He has also been part owner in a real estate company and worked in real estate sales. We are very grateful for his willingness to help and look forward to working with him.
- 8. Volunteers. If you would like to volunteer in any capacity for the Association, please let us know. Please send an email with any relevant details about the types of projects you would like to work on, any relevant experience and your general availability.

- 9. In the last two months we have replaced major components to our water and sewer systems. A leaking pump that is critical to water delivery on the North Ridge was replaced as well as a blower motor that is required to help keep our wastewater compliant.
- 10. A Weekly Financial Report is being posted to the website along with the regular board meeting minutes. We hope to improve the report over time but we hope this will help provide insight into the logistics of running the Association and water system.
- 11. Do not flush! Our wastewater plant is frequently clogged with items that should never have been flushed down a drain. Items include wipes, Swiffer pads, tampons, condoms, needles, frozen french fries and more. We will be printing and delivering "do not flush" reminders to townhome residents. Please help us avoid any costly repairs and extremely unpleasant work by only flushing toilet paper down our pipes. If you would like to see our wastewater plant in action, please let us know and we can arrange a tour!

Thank you and we hope you all have a great weekend!

Pine Mountain POA Board of Directors